

I had been providing long distance care (6 hours away) to my elderly parents for several years. When it became clear they were unable to live alone in their own home anymore, I found some advice that helped me realize I could care for them in my home if I remodeled and added a bathroom. I decided to look for a building contractor and found Tomco and (owner) Tom Schiebout via the Internet. His training, credentials, experience and communication skills were strengths he brought to the bidding process and were integral to the decision my husband and I made to have Tomco do the remodel for us.

The weakness we brought to the project was no budget, no money, not knowing what we wanted and urgency due to my parents' rapidly declining health. We had an existing family room/porch that was to be the new bed/bathroom for my parents. The part that is so amazing is how well things worked even though we didn't know much when we started. Tom led us through a detailed contract/design process that enabled us to decide and choose and ultimately build an amazing new space. He was also able to advise and inform us as we were making our selections for aging in place, accessibility and barrier free issues. His expertise was also crucial in many other aspects such as exterior design, mechanical systems, doors, windows, subcontractor support and quality control.

Tom's contract and change order system is very clear and kept us knowing where we were when we made changes and it spelled out the changes in detail. We always knew where we were at financially and were updated when necessary as the building progressed. The subcontractors were accommodating, friendly and fun. They were also intrepid as our siding went on in the coldest week of the year.

We have been settled with my parents now for several months in their new space. My family is living the transformation this remodel of our home has enabled. The addition fits our house and neighborhood well. Our neighbors admire it. I am no longer absent from my children's lives for a week at a time. My husband and I are able to pursue our biking and kayaking this summer for the first in many years and generally are working on living as stress free as we can. A big part of that is being happy and secure with my parent's safety in their new sunny, quiet and private space. Thank you Tomco!

Jon & Candace, St Paul, MN